



Enterprise IT: 90 Second Overview

Mavin is a leading IT Services and Solutions Provider. We listen - We communicate openly - We assess and review - We recommend. Then, when everyone is happy, we deliver fit-for-purpose solutions that assist organisations address their IT challenges and deliver their operational and financial objectives.

SERVICE

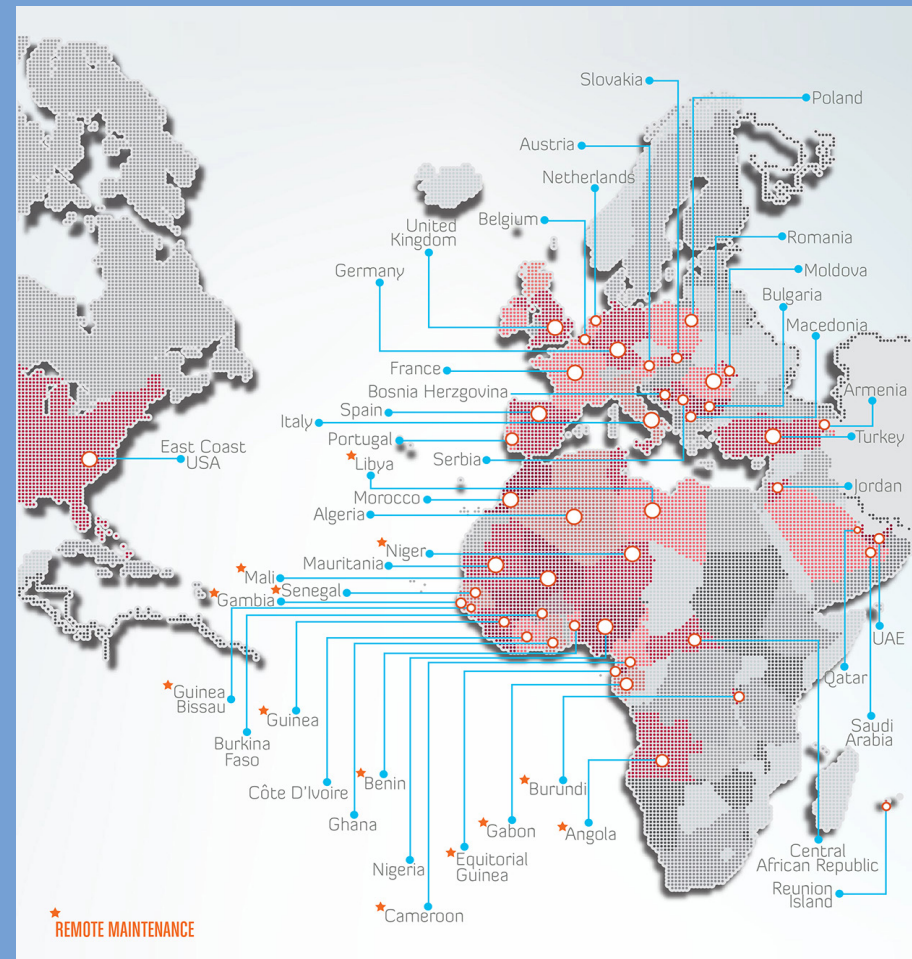
Mavin is a leading independent multi vendor services provider, delivering 24/7 maintenance support and a wide range of IT services for both non-production and business-critical systems.

- Unparalleled experience of delivering outstanding IT maintenance, service and resource to a varied customer base.
- Trusted by organisations in local and central government, finance, publishing, legal, manufacturing, telecoms and many other sectors.
- Service Alliance Centres in London, Bristol, High Wycombe, Huntingdon, Redditch, Bradford and Glasgow, delivering locally-based, UK-wide service ensuring our customers receive the very best response times and personal ownership when they most need it.
- Currently supporting multiple global infrastructures encompassing 1000s of systems within heterogeneous environments and with varying critical SLA requirements.
- Infrastructure Support service can be referenced within some of the world's leading organisations across most business sectors.

MAVIN SERVICE ALLIANCE BENEFITS

- The Mavin Service Alliance delivers a unique global alliance between leading IT Services and Vendor Services centres, devoted to delivering 1st class critical hardware and software infrastructure services through a dedicated and professionally accredited framework.
- Designed to decrease costs and energy usage by increasing efficiency.
- Innovative approach to the qualification and delivery of service based solutions eliminates the frustrations and minimises costs related to the more traditional IT Managed Services.
- Flexible approach to contract services providing our clients with clear and co-operative engagement packages.
- Managed Residency Service Contracts where our engineers work on-site or remotely as part of the customer's own service delivery commitments.

MAVIN OPERATIONAL REACH



Vendor Support

HARDWARE	SUN/FTS	HP	IBM	DIGITAL ALPHA	NETWORK	STORAGE	PBX
PRODUCT	All Models Legacy and Current	All Models Legacy and Current	All Models Legacy and Current	All Models Legacy and Current	All Vendors Most Models Legacy and Current	All Vendors Most Models Legacy and Current	All Vendors Most Models Legacy and Current
WORKSTATION	All Brands	All Brands	All Brands	All Brands	All Brands	All Brands	All Brands
REGIONAL CAPABILITIES	Europe, East Coast USA, Middle East, Africa and APAC					HDE (Help Desk Centre 24/24)	
ENGINEERS AND TECHNICIANS	Technicians and Engineers dedicated to Product Business Units						

The Mavin Vendor Matrix is a quick reference guide to the core technologies we maintain and service through our Service Alliance Programme.

- Warranty Management
- Blended Support including Vendor software and firmware

We maintain and service most IT hardware, so please contact us if you cannot see what you require here.

Referenceable Mavin Clients



For more information please contact the Mavin team today:

T: +44 (0) 845 612 1155
E: contact@mavin.global
www.mavin.global